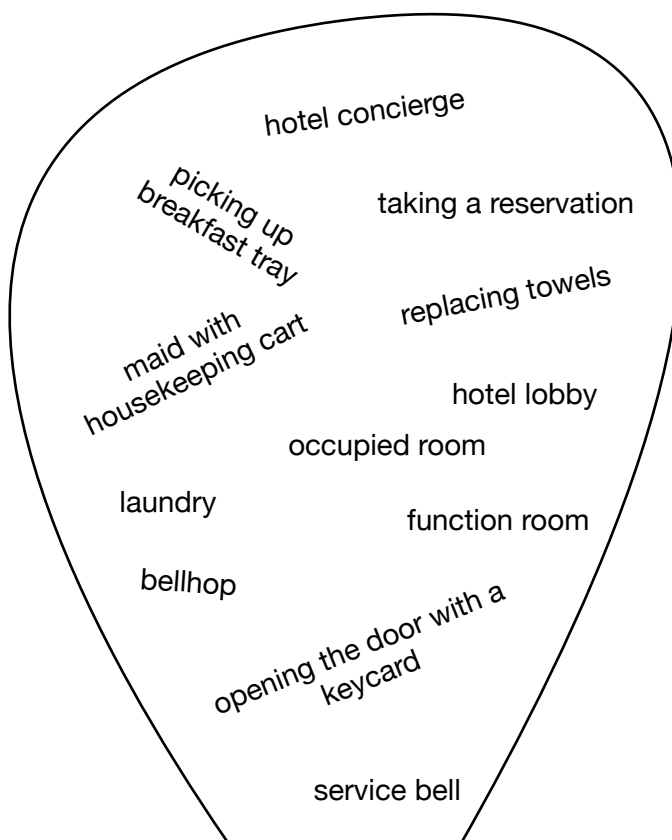


At the hotel vocabulary

Match the vocabulary to the pictures.



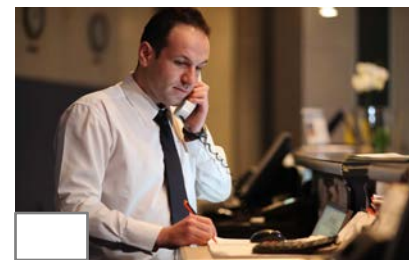
1 _____



2 _____



3 _____



4 _____



5 _____



6 _____



7 _____



12 _____



11 _____



10 _____



9 _____



8 _____

Match the words to the pictures. Listen to the audio to check. Then answer the questions below.

1. What might you do in the hotel lobby?

2. What question might the front desk ask when taking a reservation?

3. What are two reasons to ring the service bell?

4. What are some events that could take place in the function room?

5. Why might someone want to talk to the concierge?

At the hotel (answers)

1. opening the door with a keycard.

2. bellhop

3 picking up the breakfast tray

4 hotel concierge

5 service bell

6 maid with housekeeping cart

7 occupied room

8 laundry

9 hotel lobby

10 taking a reservation

11 replacing towels

12 function room

Listening

1 B

2 K

3 D

4 I

5 J

6 G

7 C

8 H

9 L

10 A

11 E

12 F