At the hotel vocabulary

Match the vocabulary to the pictures.

1. What might you do in the hotel lobby?

2. What question might the front desk ask when taking a reservation?

3. What are two reasons to ring the service bell?

4. What are some events that could take place in the function room?

5. Why might someone want to talk to the concierge?
At the hotel (answers)

1. opening the door with a keycard.
2. bellhop
3. picking up the breakfast tray
4. hotel concierge
5. service bell
6. maid with housekeeping cart
7. occupied room
8. laundry
9. hotel lobby
10. taking a reservation
11. replacing towels
12. function room

Listening

1. B
2. K
3. D
4. I
5. J
6. G
7. C
8. H
9. L
10. A
11. E
12. F