

Elements of flying & flight service



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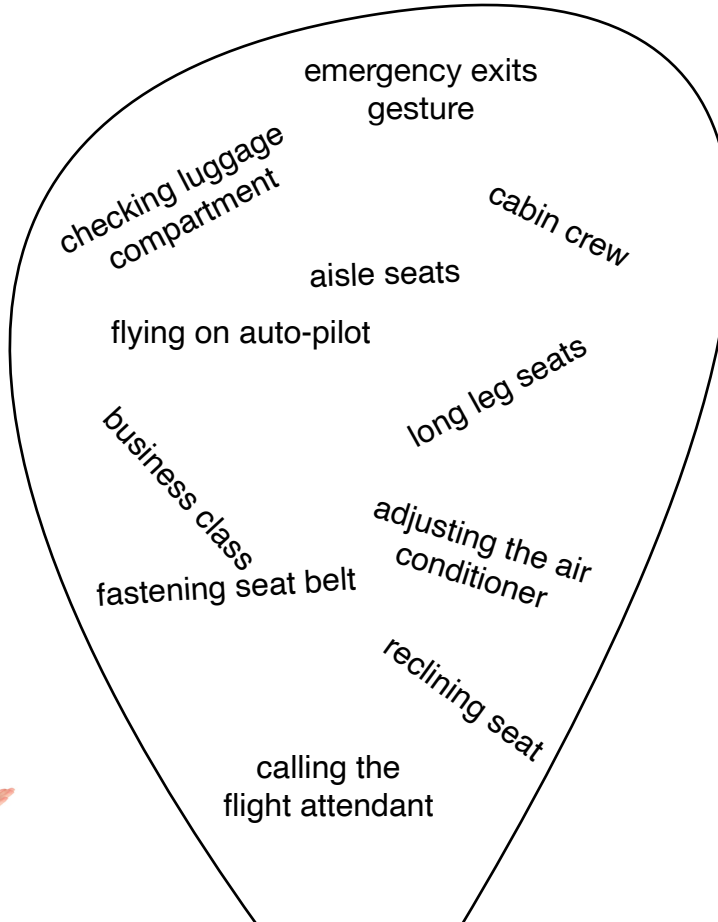
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Match the vocabulary to the pictures and answer the questions.

1 What do you take on the plane to help you have a good flight?

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2 What seat do you choose when you fly? Why?

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3 What should you do if you're scared of flying?

.....

4 Would you prefer to fly business class or economy class? Why?

.....

5 What are 3 things you might do during a flight to feel comfortable?

.....

Answers

1. reclining seat
2. aisle seats
- 3 long leg seats
- 4 checking the luggage compartment
- 5 cabin crew
- 6 fastening the seat belt
- 7 business class
- 8 emergency exits gesture
- 9 flying on auto pilot
- 10 calling the flight attendant
- 11 adjusting the air conditioner

1. You can try relaxation techniques such as deep breathing or visualization.

2. The best seat to choose when you fly depends on your personal preferences. Some people prefer to be near the window so they can look out, while others prefer an aisle seat so they can have more space.

3. There are a few things you can take on the plane to help you have a good flight. A neck pillow can help you sleep, and noise-cancelling headphones can help block out any unwanted noise.

4. Some people prefer to fly business class because it offers more amenities and more comfortable seating. Others prefer economy class because it is usually more affordable.

5. There are a few things you can do during a flight to feel comfortable. You can drink lots of water to stay hydrated, walk around the cabin to stretch your legs, and take deep breaths to relax.

Script

Number 1

Hey Liam, I've never flown before. How do you have a comfortable flight ?

Oh, the reclining seats make it comfortable for sleeping.

Ok, that's good. I like reclining seats.

Just be careful not to disturb the person behind you.

Number 2

Zoey, what's the best seat on the plane, for a person who wants to get up and stretch?

The aisle seats are the best for getting up to stretch. I always get an aisle seat, as I like to move around occasionally.

Me too! I think I will try to get an aisle seat then.

I would recommend it.

Number 3

What's the best seat on the plane for tall people?

The long leg seats are the best for tall people like you.

And where do I find the long leg seats?

They're in the exit rows near the emergency doors.

Number 4

Eliana, you're an expert traveller, what should you do, before the plane takes off?

Checking the luggage compartment, is a good idea before takeoff.

Oh yes! Good idea! You don't want your stuff, flying around the cabin during turbulence.

No, that would be a disaster! I once saw a woman's purse, fly out of the overhead compartment, and hit a man on the head.

Number 5

Elliot, I know you want to be a flight attendant one day. What exactly are the cabin crew's responsibilities? The cabin crew is there to help you with anything you need.

So they're like waiters on a plane?

In a way, yes. But, most importantly, the cabin crew are there to make sure you're comfortable, during the flight.

Number 6

I'm a little worried about flying. What's a good idea for takeoff and landing?

Fastening the seat belt is a good idea for takeoff and landing. Also, relax and take deep breaths.

How do I fasten my seat belt?

The seat belt is usually located near your hip. There's a metal tab that you insert into the buckle. Then you pull the strap until it is tight.

Number 7

Excuse me miss, can you tell me about business class?

Sure. Business class is a step up from economy class. The seats are larger and more comfortable, and you get better service.

What about the food?

The food is usually better in business class too. You have more choices, and the food is usually of a higher quality.

Number 8

Excuse me, I have a fear of flying. Where are the emergency exits located?

The emergency exits are located at the front and back of the plane.

And how do you operate them?

To open the emergency exit, you first need to remove the safety cover. Then, you can push the handle down, to open the door.

Number 9

What does the captain do, when the plane is on auto pilot?

The plane is flying on auto pilot, while the captain takes a break.

So the captain isn't really doing anything?

Not really, the captain is always monitoring the plane, and is prepared to take over if necessary.

Number 10

I'm very thirsty. How can I contact the flight attendant?

There is a call button above each seat. You can use it to summon a flight attendant.

And I can use it any time?

Yes, you can use it any time you need assistance.

Number 11

Abeo! I don't like long flights. How do you stay comfortable on the plane?

Well, I think adjusting the air conditioner, is a good way to stay comfortable, on the plane.

Anything else?

You can also try to get a seat, near the front of the plane. That way, you can get off the plane faster, when you land.