

## Common phrasal verbs for hotels



1. \_\_\_\_\_



2. \_\_\_\_\_



3. \_\_\_\_\_



4. \_\_\_\_\_



5. \_\_\_\_\_



6. \_\_\_\_\_



7. \_\_\_\_\_



8. \_\_\_\_\_



9. \_\_\_\_\_



10. \_\_\_\_\_



11. \_\_\_\_\_



12. \_\_\_\_\_

## Match the words and phrases to the pictures above:

bring over I take off I pull up I fill up I press down I get on  
put up I put in I take up I take out I pull out I put away

Choose the best answer.

1. You are working as a front desk agent in a hotel. A guest has just arrived and needs to check-in. You ask them to \_\_\_\_\_ their identification \_\_\_\_\_ to reception.

- A) bring over
- B) take off
- C) put in

2. You are a bartender and a customer has ordered a drink. You need to \_\_\_\_\_ the ice \_\_\_\_\_ of the bucket.

- A) pull up
- B) put up
- C) take out

3. You are a hotel housekeeper and need to tidy up a guest room. You notice that the guest has left their belongings out. You need to \_\_\_\_\_ their items.

- A) pull out
- B) put away
- C) press down

4. You are a server at a restaurant and a customer has just finished their glass of water. You ask them if you can \_\_\_\_\_ their glass.

- A) fill up
- B) pull up
- C) take off

5. You are a taxi driver and a passenger has just arrived at their destination. You ask them if they need help to \_\_\_\_\_ their luggage.

- A) put up
- B) get on
- C) take out

6. You are a front desk agent at a hotel and a guest has requested an extra pillow. You need to \_\_\_\_\_ a pillow from a stack in the storage room.

- A) put up
- B) pull out
- C) press down

7. You are a hotel maintenance worker and need to fix a light fixture. You need to \_\_\_\_\_ the switch to test the new bulb.

- A) press down
- B) put in
- C) take up

8. You are a server at a restaurant and a customer has just ordered a meal. You need to \_\_\_\_\_ the order \_\_\_\_\_ the computer.

- A) pull up
- B) put up
- C) put into

9. You are a valet at a hotel and a guest in a car is \_\_\_\_\_ in front of the hotel lobby.

- A) pull up
- B) take out
- C) put up

10. A customer at a cafe wants to order a coffee with extra milk. You ask them how much milk they would like you to \_\_\_\_\_.

- A) put in
- B) take up
- C) take out

11. Some guests like to \_\_\_\_\_ their shoes before they enter their room.

- A) put out
- B) take out
- C) take off

12. You are helping a guest at a hotel with their luggage. You offer to \_\_\_\_\_ their bags \_\_\_\_\_ to their room.

- A) pull up
- B) put up
- C) take up

## Some phrasal verbs for hotels and hospitality

Match the words to their meanings.

1. bring over	a. to remove clothing or accessories
2. take off	b. to use your hands to get something out of a difficult location
3. pull up	c. to stop a vehicle
4. put up	d. to put something in a place or position
5. put in	e. to remove something from a place or position
6. take up	f. to store something
7. fill up	g. to start using or doing something
8. press down	h. to move something from one place to another
9. get on	i. to move up onto something (ie. transportation)
10. take out	j. to increase the amount of something in a container
11. pull out	k. to insert something into a space
12. put away	l. to push something down firmly

Sentence starters: Complete the sentences with your own ideas.

1. I need to take the suitcase out from \_\_\_\_\_.
2. Please press down on the button in the elevator to \_\_\_\_\_.
3. The tour bus will pull up in front of \_\_\_\_\_.
4. We will put up a sign \_\_\_\_\_.
5. Can you fill up the glass \_\_\_\_\_.
6. He decided to take up \_\_\_\_\_.
7. Press down on the brake pedal to \_\_\_\_\_.
8. I need to take the vegetables out of the fridge before \_\_\_\_\_.
9. The dentist will pull out \_\_\_\_\_.
10. Please put away the cleaning equipment \_\_\_\_\_.

### Discussion Questions

1. What is something you often need to take out of the fridge?
2. When was the last time you had to pull up to a gas station?
3. Do you like to bring over a gift when visiting someone's home?
4. Have you ever taken off your shoes at the door of a house?
5. What is something you like to put in your suitcase when traveling?
6. What activity have you always wanted to take up but haven't yet?
7. How do you fill up your free time on weekends?
8. Have you ever had to press down hard on something to make it work?
9. How do you feel when you get on an airplane?
10. What is something you always put away in a safe place?

## Pictures

1. take out
2. put away
3. pull up (the car is pulling up in front of the hotel)
4. pull out
5. put in
6. take up (take the bags up to the room)
7. get on
8. press down
9. take off
10. put up
11. fill up
12. bring over

## Multiple choice

1. B) bring over
2. C) take out
3. B) put away
4. C) fill up
5. C) take out
6. B) pull out
7. A) press down
8. C) put into
9. A) pulling up
10. C) put in
11. B) take off
12. C) take up

## **Answers Page 2**

### **Vocabulary/meaning matching.**

1. h   2.a   3.c   4. d   5. k   6. g   7. J   8. l   9. i   10. e   11. b   12. f

### **Sentence starters**

1. I need to take the suitcase out from the closet.
2. Please press down on the button in the elevator to go up or down.
3. The tour bus will pull up in front of the hotel.
4. We will put up a sign to indicate that the restaurant is closed for renovation.
5. Can you fill up the glass with water, please?
6. He decided to take up cooking as a hobby.
7. Press down on the brake pedal to stop the car.
8. I need to take the vegetables out of the fridge before they spoil.
9. The dentist will pull out your tooth if it's causing you pain.
10. Please put away the cleaning equipment after you finish using it.

### **Questions**

1. Leftover food
2. Last week
3. Yes, I like to bring over a bottle of wine or some chocolates.
4. Yes, I always take off my shoes at the door of my house and at the homes of my friends.
5. A book
6. I have always wanted to take up surfing, but I haven't had the opportunity yet.
7. I like to go for a hike or spend time with friends and family.
8. Yes, I had to press down hard on the lid of a jar to open it.
9. I feel excited and a little nervous when I get on an airplane.
10. My passport