

Hotel reception counter conversation

Complete the conversation between a hotel receptionist and two guests.
Then create your own conversation.

brochure floor online outside reception come to
passport finally reservations By the way right here deluxe
keycard booked nearby May I help you? local area service

OK, we're.....here! Where is the..... counter ?



Welcome to The Luxurious Hotel.

.....?



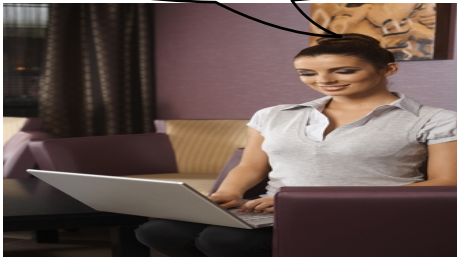
2

We..... a room.....
My name is Santouri....Joe Santouri.
Here's my.....



3

Let me check the.....
Ok, here it is - a.....
king size room.



Your room number is 302
on the third.....

Thanks.,
We're quite hungry. Can you
tell us how to get to a good
restaurant?



5

Of course. Just go.....,
turn left and walk for 300 meters. You'll come to an
..... restaurant, Fusion City.
It has really.....

Oh, I see. It's
next to the subway.



6

Yes! Take this..... It
has a map of the

And here's your.....
Enjoy your stay.

Thanks so much. We always
stay here because of the
wonderful.....



7



7



8

Script

OK, we're finally here. Where is the reception counter?

Oh look, it's over there.

Welcome to The Luxurious Hotel. May I help you?

We booked a room online. My name is Santouri....Joe Santouri

Let me check the reservations. Ok, here it is. -A deluxe king size room. Your room number is 302 on the third floor.

Thanks. By the way, we're quite hungry. Can you tell us how to get to a good restaurant nearby ?

Of course! Look at this map! Just go outside. Turn left and walk for 300 meters. You'll come to an international style restaurant, Fusion City . It has really delicious food!

Oh I see it. It's right here next to the subway.

Yes! Take this brochure. It has a map of the local area. And here's your keycard. Enjoy your stay!

Thanks so much. We always stay here because of the wonderful service.