## **Exercise 1: Which word is different?**

Circle the word that doesn't belong in each group. Think about why it's different.

- 1. resume I handshake I portfolio
- 2. Zoom I Skype I LinkedIn
- 3. mute I webcam I microphone
- 4. avatar | attire | background
- 5. eye contact I body language I screen sharing
- 6. follow-up I time zone I thank-you note
- 7. connection I enthusiasm I bandwidth
- 8. virtual I remote I in-person

## **Exercise 2: Categorize the words**

Sort the following words or phrases into the appropriate categories: "Positive," "Negative," or "Both" (can be positive or negative depending on context). Some words may belong in multiple categories.

prepared answers I tardiness I active listening I technical glitches
clear communication I interruptions I thoughtful questions I background noise
professional attire I poor lighting I engaging body language I awkward silences
concise responses I connection lag I enthusiasm

Positive Negative

Both