



1. Self-checkout at stores

+ Faster shopping experience

- _____



2. Restaurant digital kiosk

+ _____

- Confusing



3. Self-service gas stations

+ Lower fuel prices

- _____



4. Airline check-in kiosks

+ _____

- Technical problems



5. Self-service car wash

+ Save money

- _____



6. Supermarket checkout

+ _____

- Too difficult to use



7. Train station ticket machine

+ No waiting in line

- _____



8. ATM

+ _____

- Sometimes have to wait a long time