## Soft Skills in the Modern Workplace - Dialogue

## **Gap Fill Exercise:**

Leilani: Hey Tyson! Did you see that article about how less than (1) of companies think (2)
graduates are (3) for work these days?
Tyson: Oh yeah! It's pretty (4) Apparently, only 12% of (5) think we're prepared for
the workforce!
Leilani: That's so low! You know, I've been focusing on building my (6) and (7) skills
through the debate club.
Tyson: Smart thinking! I heard (8) and emotional (9) are super important too. My
(10) got canceled during COVID, so I missed out on (11) those skills.
Leilani: Ugh, that's rough! But hey, you're showing (12) by taking those online (13),
right?
Tyson: Exactly! They're helping me with (14) and critical (15) But honestly, I'm a bit
worried about the workplace (16)
Leilani: Same here! Though my mentor says (17) is key - we just need to keep learning and
growing.
Tyson: That's true! And we can practice (18) and active listening right here on campus.
Leilani: For sure! Plus, I've noticed companies are offering more training (19) nowadays.
Tyson: Yeah, and you know what's interesting? Even with all this AI technology, companies say soft skills
like communication and teamwork are more (20) than ever!

## True/False Exercise:

- 1. Tyson's internship was successful during COVID.
- 2. Only technical skills are important in the workplace.
- 3. Companies are not offering any training programs for new graduates.
- 4. Less than half of executives think new graduates are prepared for work.